



COMING

SOON!

Webinar



DATE: JUNE 9, 2015

TIME: 1PM-2PM CT

To Register Prior to the Event:

- 1) Go to: <https://qualitynet.webex.com>
- 2) Locate the event "Utilizing FPR's: Pulse Check" and click on **REGISTER**.
- 3) Enter your name and information as prompted and click on **SUBMIT**.
- 4) Once approved you will receive an email confirmation with the meeting information.

To Join the Day of the Event:

- 1) Go to: <https://qualitynet.webex.com>
- 2) Locate the event "Utilizing FPR's: Pulse Check" and click on **JOIN NOW**.
- 3) Enter your name and email address. Enter the password: **FPR**. **Then click on JOIN NOW**.
- 4) Dial in to the teleconference. The number is **877-615-4337**. The access code is **8723771**.

Please join us 15 minutes prior to the presentation to ensure the automatic system set-up has been properly established. If you have any questions or problems accessing the meeting, please call the General Dynamics Information Technology WebEx Helpline at 540-347-7400 x390.



UTILIZING FPR's: PULSE CHECK

During this webinar, we will focus on your facility's current status in recruiting and training Facility Patient Representatives (FPRs).

There will be opportunities to discuss any current barriers and/or successes that you are experiencing. So don't be shy!

This is a time to extend and provide support for one another.

**PLEASE REMEMBER: MANDATORY
ATTENDANCE IS REQUIRED FOR ALL
GRIEVANCE QIA FACILITIES**