



The End Stage Renal Disease Network Of Texas, Inc.

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Quality Incentive Program - Patient Bingo

Background

The ESRD Network of Texas, Inc. is working to assist beneficiaries and caregivers in understanding the CMS ESRD Quality Incentive Program (QIP). The ESRD QIP adjusts payments to dialysis facilities based on their performance of quality measures and builds upon the long-standing efforts by CMS to improve the quality of dialysis services for Medicare beneficiaries with ESRD. The QIP includes both clinical and reporting measures. These measures include: hemoglobin, dialysis adequacy, vascular access type, the National Healthcare Safety Network (NHSN), the ICH-CAHPS patient experience of care survey, mineral metabolism, and anemia management.

The Network along with our Patient Advisory Committee (PAC), have developed the QIP bingo game to help patients and caregivers understand the QIP, its measures, and why the QIP matters to them. The game includes four different bingo playing cards and 22 call out cards in both English and Spanish. Facilities can lead the game or patients and family members can play on their own.

Instructions

Hand out one playing card and objects (pennies, paper clips, beans, etc.) to be used as markers to each player.

To play, the caller reads the description on the call out card and the players mark if they have the space that matches the description. For example, if the call out card was Calcium, the individual would read: "Having too much of this can cause a hardening in your blood vessels. It can be painful." The leader only reads the description, not the card name.

Read description only.

Calcium
Having too much of this can cause a hardening in your blood vessels. It can be painful.

Hemoglobin Hemoglobina	Calcium Calcio	Peritoneal Dialysis Dialisis peritoneal	Fluid Overload Sobrecarga de fluidos
Missed Treatments Pedir tratamientos	Fistula Fistula	Transplant Trasplante	ESAs
Catheter Cateter	Transfusion Transfusion	Graft Injerto	Phosphorus Fosforo
Adequacy Adecuacion	Peritonitis Peritonitis	Bloodstream Infection Infección de la sangre	ICH CAHPS
KtV	URR		

Supporting Quality Care

Goal

For players to identify the QIP measure (card name) based on the description that was read to them. Players would then place an object (penny, paper clip, bean, etc.) on the QIP measure space if they have it on their playing card.

A player wins by getting bingo in a variety of ways – across, diagonal, up and down, or 4 corners! Once a player wins, the leader should read back those cards that were played, including descriptions, to ensure patients understand each card. If a patient missed marking a space, the leader should assess why the patient did not understand the description.

For more information about the Quality Incentive Program, please visit the Network 14 website at: <http://www.esrdnetwork.org/professionals/QIP.asp>.

For questions about the QIP bingo game, please contact the Network 14 Outreach Coordinator at 972-503-3215.