

Grievance Quality Improvement Activity (QIA) Timelines



<i>Grievance Quality Improvement Activity (QIA) Timelines</i>				
DESCRIPTION	<i>DUE DATES</i>			
	JUNE	JULY	AUGUST	SEPTEMBER
Survey to be completed by facilities -Survey monkey	22-Jun-16			
Facility Patient Representatives (FPRs) in place	30-Jun-16			
Webinar - targeted interventions		7-Jul-16		
Webinar Acknowledgement -survey monkey		11-Jul-16		
Targeted intervention selected-survey monkey		12-Jul-16		
Phase 1: Patient Intervention completed			19-Aug-16	
Phase 2: Facility Intervention completed				19-Sep-16
Phase 3: Combination Intervention completed				30-Sep-16