

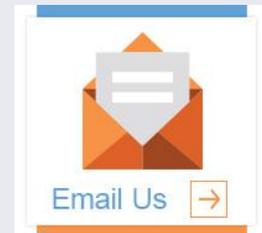


# KCER Watch

## Welcome to the *September Edition* of KCER Watch

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## Preparedness

SEPTEMBER IS



September kicks off National Preparedness Month! It's a time for all Americans to prepare for man-made and/or natural emergencies or disasters. [Ready.gov](https://www.ready.gov) has resources to help you get your emergency preparedness plan together.

**Get Prepared! Visit <https://www.ready.gov/september> for details!**

## KCER Emergency Preparedness Week

Join the National KCER Patient and Family Engagement Learning and Action Network (N-KPFE-LAN) for the inaugural KCER Emergency Preparedness Week.



KCER Emergency Preparedness Week is September 23–27, 2019, and the N-KPFE-LAN patient and caregiver volunteers encourage you to share preparedness resources with patients and families, including the:

- [Emergency Preparedness Checklist and Tips](#)
- [3-Day Emergency Kidney Diet](#) (in English and Spanish)
- [Patient Identification Card](#)

## Hot Topics



### Storm Surge Danger

The threat of a major hurricane hitting the United States isn't over. Hurricane season runs until November 30, 2019. A hurricane can cause widespread damage. What is often not talked about is the danger of a storm surge. According to The National Hurricane Center, a storm surge is often the greatest threat to life and property from a hurricane. Click on the link below for more information on the dangers of storm surges.

Learn more at: <http://bit.ly/33NOUEr>

# Education/Communication

## Emergency Preparedness Planning for the Kidney Community

Emergency preparedness has **three goals**:

1. Lessen the impact of disasters
2. Save lives and property
3. Return communities to normalcy as soon as possible

The KCER team held a webinar that addressed key concerns that ESRD stakeholders need to consider when making their emergency preparedness plan. Watch the recorded webinar at: <https://www.youtube.com/watch?v=jzCTnv3uZlc&feature=youtu.be>.

## Rx Open is Ready to Help in the Event of an Emergency

There's help for kidney patients who may need to fill a prescription after a natural disaster. It's called **Rx Open**, and it's a service of [Healthcare Ready](#).

**Rx Open** helps patients find nearby pharmacies in areas impacted by disasters. When there is a disaster, the map is activated by Healthcare Ready, and you can search for pharmacies and/or Red Cross shelters in your area.

Find the map and additional information about Rx Open at: <https://www.healthcareready.org/rxopen>.

This map reflects the pharmacies enrolled in Rx Open. If you would like to enroll your pharmacy, please email [Admin@healthcareready.org](mailto:Admin@healthcareready.org).



## BEWARE *of* FRAUD *when Seeking* DISASTER ASSISTANCE

Disaster Survivor Assistance Teams and home inspectors are often sent to rural areas to help disaster survivors, but not all individuals offering assistance are who they say they are.

Don't take a financial hit from scams during your recovery process!

### BEFORE YOU ENGAGE, FOLLOW THESE TIPS:

-  FEMA representatives and inspectors from other agencies will always have identification.
-  Do NOT give cash. Government workers never ask for a fee or payment.
-  Do NOT give personally identifiable information over the phone.

If you believe you are the victim of fraud, contact the Disaster Fraud Hotline to report scams or fraud in your area.



## Don't Be a Victim: Avoid Fraud and Scams

The Federal Emergency Management Agency (FEMA) is warning people to be on alert for scammers after disasters or major emergencies. FEMA says criminals target people who have been affected by floods, wildfires, storms, and other disasters—cheating them out of money.

Click on the link below for tips to keep you safe from fraud.

<https://www.fcc.gov/consumers/guides/after-storms-watch-out-scams>

## What Patients Are Saying

**What advice would you give to another patient to prepare for an emergency?**



*The 3-Day Emergency Kidney Diet checklist is very actionable and it's something all dialysis patients think about.*

**—Doris Lew  
N-KPFE-LAN Patient Volunteer**

*The items that would help patients and caregivers the most from the KCER website are the checklists, including the [Emergency Preparedness Checklist](#) and [Tips](#) *handout*. I also like the [Patient Identification Card](#).*

**—Jacqueline Harris  
N-KPFE-LAN Patient Volunteer**



If you are a kidney patient affected by a hurricane or other natural disaster, you can call the dialysis provider Patient Hotline.

### Patient Hotlines

- **DaVita:** 800.400.8331
- **Fresenius:** 800.626.1297
- **Dialysis Clinic, Inc. (DCI):** 866.424.1990
- **DCI Donor Hotline/Transient Patients:** 800.969.4438
- **American Renal Associates (ARA):** 888.880.6867
- **Satellite:** 800.367.8292
- **U.S. Substance Abuse and Mental Health Services Administration (SAMHSA):** 800.985.5990
- **U.S. Renal Care:** 866.671.8772
- **Veteran Disaster Relief Hotline:** 800.507.4571



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