



The End Stage Renal Disease Network of Texas, Inc.

4099 McEwen Road Suite 820 Dallas TX 75244 972-503-3215 fax 972-503-3219 www.esrdnetwork.org

A Division of Alliant Health Solutions

Dear Facility Patient Representative (FPR),



Your facility is working with the ESRD Network of Texas (Network 14) to **improve the number of patients listed for transplant**. As FPR for the facility, you have an important role in improving the patient transplant experience at the facility. Turn the page to find out how you can assist with this project. Thank you for your time and attention to this important patient care activity. For more information about this project, please contact your social worker, facility manager, or Dany Anchia at Network 14.



Sincerely,

The Patient Advisory Subcommittee for the Transplant Waitlist Project

Project Lead: Dany Anchia, RN, CDN, Clinical Quality Manager

Office 469.916.3813, email danchia@nw14.esrd.net

This Transplant Waitlist project has been named Transplant Improvement Program for Success (TIPS)



FPR General Activities

- Be the facility's go-to-patient to assist other patients with the transplant process and why it is important to be actively involved
- Attend a facility QI* meeting (these are held monthly) and provide a patient perspective to what the facility is doing for the project
- Assist facility's efforts to provide patient and family information and education about transplant

The following are examples of activities you as an active FPR can assist the Network and your facility with:

Patient Group Discussion

- Make plans with facility staff for the Transplant Lobby Days or Group Discussions to be held with other patients during this project
 - Notify patients of time and place that group discussions will be held
 - Encourage fellow patients to attend and share their opinion, viewpoint, and ideas
 - Co-lead the discussion groups with facility staff
 - If bilingual, provide translation during the group discussions

Facility Improvement Activity

- Assist facility come up with ideas to encourage transplant
- Assist facility carry out chosen ideas
- Assist facility develop materials and interventions

Network Project Webinars or Project Conference Calls

- Attend project webinars or calls , if available
- Attend the NCC Transplant LAN calls as scheduled

* QI stands for Quality Improvement