



ESRD Network of Texas, Inc. Staff Listing

Mary Albin, BS, CPHQ Executive Director
469-916-3809 OR 972-503-3215 Ext. 7809
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- National initiatives or legislation
- Texas Department of Health issues
- Questions about ESRD Network structure and committees/boards
- Questions about other Networks
- Concerns or complaints about Network activities or Network personnel

Debbie O'Daniel, Operations Manager
469-916-3804 OR 972-503-3215 Ext. 7804
Email: debbie.o'daniel@allianthealth.org

Questions/issues not listed on this information sheet

- Accounts Payable/Receivable Issues
- Patient Address changes/updates
- New Facility Agreements/welcome packet
- NNSH Training/QIP
- Patient Advisory Committee/Beneficiary LANS

Betrice Williams, MS, BSW, Outreach Coordinator
469-916-3807 OR 972-503-3215 Ext. 7807
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- Professional & Patient Newsletters
- Dialysis and transplant resources, opportunities and educational materials for patients and professionals
- Educational Meetings
- TEEC
- EMResource log-in and password information and new facility EMResource account set-up
- Website social media management

EdNesha Smith, LMSW, Patient Services Director
469-916-3808 OR 972-503-3215 Ext. 7808
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- Patient and renal professional concerns/grievances
- Decreasing patient conflict/Involuntary patient discharge
- Voc. Rehab/Advance care planning/End of Life
- Quality control audits with results to MRB
- Patient- and Family-Centered Care and Patient Engagement

Adalia Shimel, Patient Services Coordinator
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- Patient and renal professional concerns/grievances
- Decreasing patient conflict/Involuntary patient discharge

Ivana Strong, Patient Services Coordinator
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- Patient and renal professional concerns/grievances
- Decreasing patient conflict/Involuntary patient discharge

Dany Anchia, BSN, RN, CDN, Quality Improvement Director
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- Quality Improvement Projects
- National and Texas rules, regulations, and standards
- DSHS referrals
- Clinical assistance for patients and professionals
- Healthcare acquired Infection Learning and Action Network (HAI LAN)
- Fistula First/Vascular Access questions

Arlandra Taylor, Quality Improvement Coordinator
469-916-3800 OR 972-503-3215 Ext. 7800
Email: arlandra.taylor@allianthealth.org

- Quality Improvement projects and special studies projects
- Track QIA Focus Facility
- Assist with QIA focus facility notification of project information, resources, and webinars

Maryam Alabood, Quality Improvement Specialist
469-916-3803 OR 972-503-3215 Ext. 7803
Email: maryam.alabood@allianthealth.org

- Quality Improvement Projects
- Facility data analysis
- HIE
- STAR rating

Sadé Castro, Information Systems Coordinator
469-916-3805 OR 972-503-3215 Ext. 7805
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- DFR/MAH log in information
- CROWNWeb
- CMS-2744 (Annual Survey) questions

Noah Rosales, Provider Data Support Specialist
469-916-3815 OR 972-503-3215 Ext. 7815
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- CMS 2728/2746/TAR forms
- CROWNWeb assistance

5-Diamond questions – Contact Heather Cecil at Network 5
804-320-0004 Ext. 2712

For quick reference, copy and post by each
phone in your facility.
Check our website for updates.

Supporting Quality Care