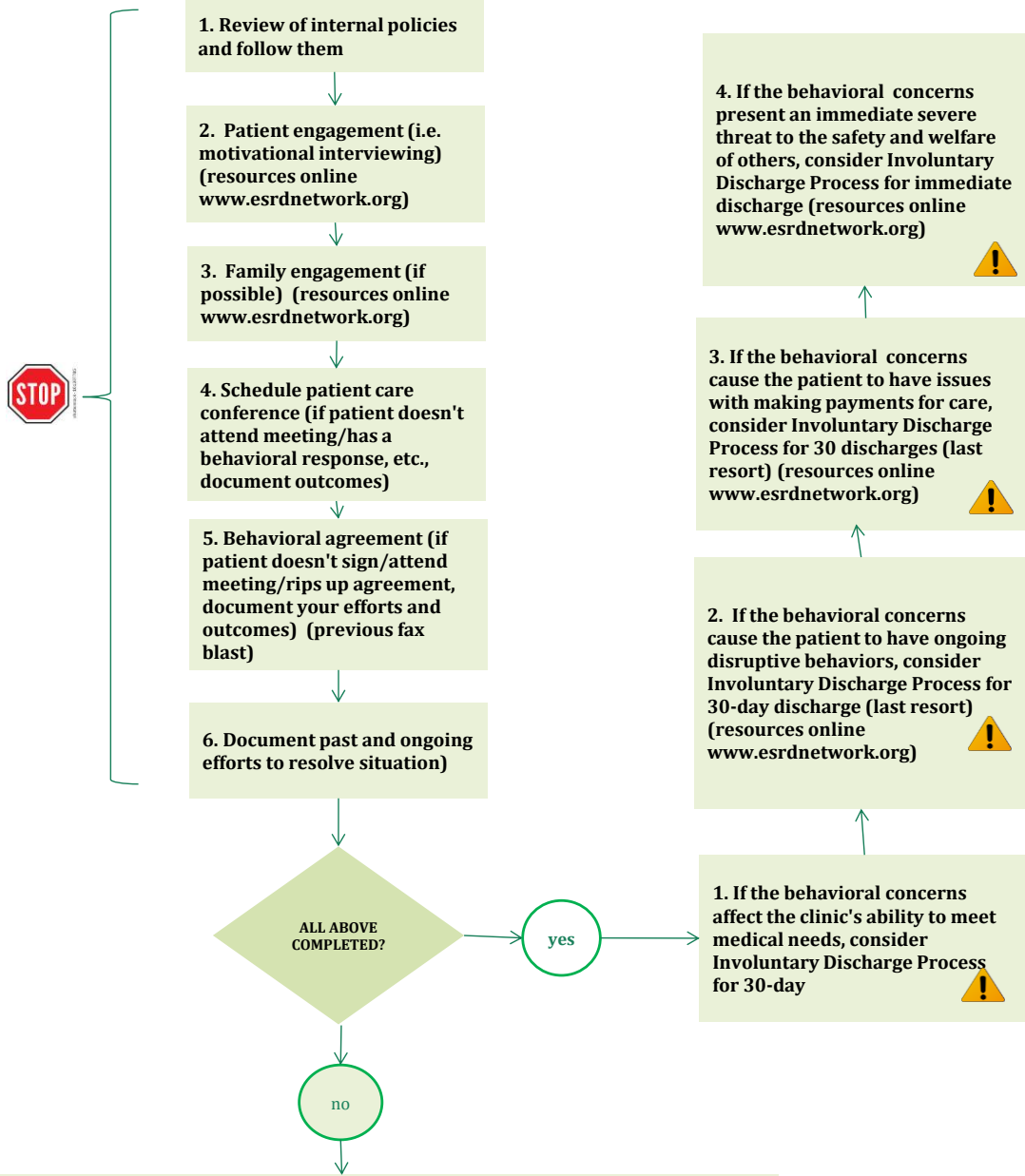


RECOMMENDED COURSE OF ACTION-PROCEED IN THE ORDER LISTED

How to deal with patient behaviors (disruptive/abuse, ongoing disruptive, inappropriate, etc.).



Encourage caller to complete steps 1- 6 **THEN** call back with additional questions (used internally at NW 14 and for clinic use throughout the state of Texas)



NW does not need to be called but leave message about actions taken if directed to do so by policies



Contact Network prior to sending 30-day discharge letter or when safe to do so (immediate)