

Patient Newsletter Feedback Spring 2018

What do you think?

We're committed to monitoring the quality of the services and resources we provide, as part of an ongoing improvement process. We would appreciate your feedback on our services. You can either complete the survey on line or fax back to the ESRD Network of Texas at 972-503-3219.(All submissions are anonymous.)

1. Did you find the information in this newsletter useful?

- Very Somewhat Not very

2. How did you receive your copy of the patient Newsletter?

- Dialysis unit staff Through another patient or family member
 Facility Patient Representative (FPR) Located in the lobby or waiting area

3. Do you think the Patient Newsletter is:

- Too medical Too basic About right

4. Do you use social media? Yes No If YES, which type?

- Facebook Blogs SnapChat
 Twitter - Follow us on Twitter @ESRDNetworkofTX Instagram Pinterest

Other (please specify)

5. Would you be interested in using Social Media (ex. Facebook or Twitter) to learn more about kidney disease?

- YES NO N/A

If YES please specify which social media you would like to learn on.

6. What is your highest level of education? Check only one.

(This question is optional)

- Less than 8th grade completed Completed some High School Completed some College
 8th grade completed High School Graduate College Graduate

7. Do you need more information on:

- Different ways to receive dialysis How to prevent infections
 Diet How to become a facility patient representative (FPR)
 Medicare Part D (coverage of some medications) Vaccination information
 Disaster Readiness Patient engagement projects
 Advanced Directives for the End of Life Care

8. Do you know who the ESRD Network of Texas is?

- Yes
 No

9. Do you know what the ESRD Network of Texas does?

- Yes
 No

10. Do you know that you can find information and resources to assist you with kidney disease on the ESRD Network of Texas website? (www.esrdnetwork.org)

- Yes
 No

11. If you have any suggestions regarding how the ESRD Network of Texas could improve the services we provide to you, please write them below.