

Patient Newsletter Feedback Fall 2018

What do you think?

**We're committed to monitoring the quality of the services and resources we provide, as part of an ongoing improvement process. We would appreciate your feedback on our services. You can either complete the survey on line or fax back to the ESRD Network of Texas at 972-503-3219.(All submissions are anonymous.)**

1. Did you find the information in this newsletter useful?

- Very  Somewhat  Not very

2. How did you receive your copy of the patient Newsletter?

- Dialysis unit staff  Through another patient or family member  
 Facility Patient Representative (FPR)  Located in the lobby or waiting area

3. Do you think the Patient Newsletter is:

- Too medical  Too basic  About right

4. Do you use social media? Yes No If YES, which type?

- Facebook  Blogs  SnapChat  
 Twitter - Follow us on Twitter @ESRDNetworkofTX  Instagram  Pinterest

Other (please specify)

5. Would you be interested in using Social Media (ex. Facebook or Twitter) to learn more about kidney disease?

- YES  NO  N/A

If YES please specify which social media you would like to learn on.

6. What is your highest level of education? Check only one.

(This question is optional)

- Less than 8th grade completed       Completed some High School       Completed some College  
 8th grade completed       High School Graduate       College Graduate

7. Do you need more information on:

- Different ways to receive dialysis       How to prevent infections  
 Diet       How to become a facility patient representative (FPR)  
 Medicare Part D (coverage of some medications)       Vaccination information  
 Disaster Readiness       Patient engagement projects  
 Advanced Directives for the End of Life Care

8. Do you know who the ESRD Network of Texas is?

- Yes  
 No

9. Do you know what the ESRD Network of Texas does?

- Yes  
 No

10. Do you know that you can find information and resources to assist you with kidney disease on the ESRD Network of Texas website? ([www.esrdnetwork.org](http://www.esrdnetwork.org))

- Yes  
 No

11. If you have any suggestions regarding how the ESRD Network of Texas could improve the services we provide to you, please write them below.