

Q: Where can we find material related to the Peer Mentor Program that we can distribute to our patients?

A: Visit the Kidney Learning Hub at www.kidneylearninghub.com or contact your ESRD Network (for a listing of Networks by state, please refer to: <https://esrdncc.org/en/ESRD-network-map/>).

Q: Is there a flyer online for the Peer Mentor Program to promote at my clinic?

A: Yes, your ESRD Network has access to Peer Mentor Promotional materials and resources

Q: I'm on the ESRD NCC website and can't seem to find a program flyer.

A: Please contact your ESRD Network about your interest in participating in the program and for supporting materials.

Q: It sounds like a patient can only have a mentor from the same unit that they go to. Is this correct?

A: No, a patient can be paired with a mentor from another facility. Your ESRD Network will have a list of participating facilities.

Q: If no one in our facility wants to be a mentor, can we call a facility near us?

A: Yes. This is a wonderful idea.

Q: Can a visually impaired patient who cannot see to read participate as a mentor?

A: The Kidney Learning Hub offers the mentor and mentee courses in an audio format, so yes. However, currently, there is not an audio quiz for the mentor courses. The ESRD NCC is working on possible solutions for this activity.

Q: Can the patient representative also be a peer mentor?

A: Yes, if the patient representative meets the requirements to be a peer mentor.

Q: Can this be implemented in a home program?

A: Yes, this can be implemented in a home program.

Q: Can we get these slides? Can the pilot report be viewed?

A: Yes, we will distribute these slides. No, there is not a pilot report that is being shared.

Q: How does a facility get the materials to share with patients?

Please contact your ESRD Network for materials to share with your patients.

Q: Can transplant hospitals be involved in getting people signed up to be transplant mentors?

A: Yes, transplant hospitals can be involved in the program. It is up to the ESRD Network to promote the program to providers and stakeholders in their respective service area.

Q: Can you only have a patient be a mentee if you also have a patient mentor in your facility?

A: Patient mentees and mentors can come from different facilities. It is recommended that participating Networks are made aware of each other through their ESRD Network.

Q: The NCC suggested the Peer Mentoring Program may be beneficial in an area affected by COVID-19. Why would you want to implement a program in a facility with high COVID-19 numbers?

A: During the pilot it was brought forth that patients could benefit from peer contact due to isolation from social distancing and stay-at-home orders. Peer Mentoring can provide excellent social support to those in need. The program is designed to operate virtually, or in-person when it is safe to resume person-to-person contact.