WELCOME: THE WEBINAR WILL BEGIN SHORTLY...
PARTICIPANT: ONCE YOU’VE LOGGED IN

- If the webinar hasn’t began yet you will see this screen.
  - If it has you will see the first slide or the presenter’s slide deck.

- There is a Chat panel in the bottom left hand corner of your screen. Click the talk boxes to post a comment/question. Click the “raise hand” button for pressing comments/questions.
Call in on your phone:
- 1-800-747-5150
- Access Code 5375787

You will be on mute until the end of the webinar/recording. You can post comments to the chat window and questions will be answered at the end of the webinar.

This meeting will be recorded
HOME REFERRALS

THINK HOME

WEBINAR 3

AUGUST 2, 2018

1:00 PM CT

JAVOSZIA STERLING, QI ANALYST
OBJECTIVES

- Patient Education
- Sustainability
- FAQs
- Wrap up

*Please utilize the chat window for questions*
Patient Survey Results

*Please utilize the chat window for questions*
SUSTAINABILITY

SUSTAIN

- Sustain the improvements made during the project after the project has ended
  - Start early, at the beginning of the project with the end goal in mind
  - Use SUSTAIN mnemonic to remember the seven steps of sustainability
  - Complete and submit a Sustainability Plan for each project to Network toward end of project

- Role of organizational culture and leadership in successful sustainability activities
Were can I find project material?  
What is my login for the website?  
I am a pediatric clinic or PD only, why am I in this project?  
If you are receiving emails via FWD then contact the network so that we can get you set up as the correct contact  
Every facility is given a call and an email prior to being place on the watch list  
Be patient with my responses  
  ▪ 120 late notices sent  
  ▪ 120 calls made  
  ▪ 113 watch list notices sent out  
  ▪ Received over 100 combined calls and emails with in 48 hours of notices being sent out
NEXT STEPS

- Complete Sustainability Plan - link on project page
- Complete Webinar 3 Attestation and Polling - link on project page
WEBINAR EVALUATION & QUESTIONS

Questions?

Home Referrals Project Lead
Javoszia Sterling-Lewis, QI Analyst
JSterling@nw14.esrd.net 469-916-3800