WELCOME: THE WEBINAR WILL BEGIN SHORTLY...
PARTICIPANT: ONCE YOU’VE LOGGED IN

- If the webinar hasn’t began yet you will see this screen.
  - If it has you will see the first slide or the presenter’s slide deck.

- There is a Chat panel in the bottom left hand corner of your screen. Click the talk boxes to post a comment/question. Click the “raise hand” button for pressing comments/questions.
HOUSEKEEPING

- Call in on your phone:
  - 1-800-747-5150
  - Access Code 5375787

- You will be on mute until the end of the webinar/recording. You can post comments to the chat window and questions will be answered at the end of the webinar.

- This meeting will be recorded
HOME REFERRALS

THINK HOME
WEBINAR 2
MAY 10, 2018
2:00 PM CT

JAVOSZIA STERLING, QI ANALYST
OBJECTIVES

- Project Progress
- Patient Engagement- group sharing
- NCC LAN Best Practices + group sharing
- Project Components
  - Interventions
- Wrap up

*Please utilize the chat window for questions*
NW 14 HT Project Facility Rate

- Baseline: 0.56%
- Jan-18: 0.59%
- Feb-18: 0.63%
- Mar-18: 0.94%
Number of Patients beginning home training

- Baseline
- Jan
- Feb
- March

Number of patients vs Reporting months

Target: 1800

Legend:
- Purple: Number of Patients beginning home training
- Orange: Target
HOME QIA PATIENT ENGAGEMENT

OPTION 1
National Recognition Events

OPTION 2
Network’s Patient Engagement Calendar

OPTION 3
Facility’s Patient Engagement Plan

WHAT’S YOUR PLAN?
Home QIA Patient Engagement Activity

<table>
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<th>OPTION 1</th>
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- Patient Engagement Activities will be promoted through the recognition and involvement of nationally recognized patient days.
  - World Kidney Day (March 8, 2018)
  - Patient Experience Week (April 23-27, 2018)

(Network 14 strongly encourages participation of facility patient representatives)
HOME QIA PATIENT ENGAGEMENT ACTIVITY

- **PE Activity: March 2018**
  - Network Calendar Activity
  - Facility Planned Activity

- **PE Activity: April 2018**
  - Network Calendar Activity
  - Facility Planned Activity

- **PE Activity: June 2018**
  - Network Calendar Activity
  - Facility Planned Activity

- **PE Activity: July 2018**
  - Network Calendar Activity
  - Facility Planned Activity
PATIENT ENGAGEMENT - GROUP SHARING

- Do you have an FPR?
- What PE activities have you done in your facility?
The ESRD NCC Home LAN has three primary purposes.

- The first is to improve information communication across care settings, with emphasis on communication between in-center dialysis centers and home dialysis centers to promote and support transition of care for ESRD patients.
- The second is to promote and support communication internally between in-center and home modality staff to educate patients.
- The third is to increase awareness of and ways to support the patient through training for a home modality.

Facility Responsibility

- Attend the ESRD NCC Home LAN every other month
- Share identified interventions to improve the Home modality rates from each LAN meeting with patients and staff.
Patient Assessment
Checklist for Promoting Peritoneal Dialysis
My Life, My Dialysis Choice
Life Options
MATCH-D Tool
The home modality comparison tool
A peritoneal fact sheet
Home hemodialysis fact sheet
SUSTAINABILITY

- Sustain the improvements made during the project after the project has ended
  - Start early, at the beginning of the project with the end goal in mind
  - Use SUSTAIN mnemonic to remember the seven steps of sustainability
  - Complete and submit a Sustainability Plan for each project to Network toward end of project

- Role of organizational culture and leadership in successful sustainability activities

SUSTAIN
STANDARDIZE
UTILIZE
SHARE
TRANSPARENCY
ACCOUNTABILITY
INTEGRATION
NEVER GO BACK
We will be adding home resources to our website through the project.

**Home Referrals QIA**

Network 14 AIM 2 QIA is aimed at developing and implementing a quality improvement project utilizing home dialysis data in order to improve referral rates for home modalities with an emphasis in reducing disparities.

**Network Project Lead:**
Quality Improvement Department

For resources please click [here](#).
NEXT STEPS

- Implement Best practices
- Begin Patient Engagement Activity
- Complete Mid-Project Survey- link on project page
- Complete Webinar 2 Attestation and Polling- link on project page
Questions?

Home Referrals Project Lead
Javoszia Sterling, QI Analyst

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