PARTICIPANT: ONCE YOU’VE LOGGED IN

- If the webinar hasn’t began yet you will see this screen.
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- There is a Chat panel in the bottom left hand corner of your screen. Click the talk boxes to post a comment/question. Click the “raise hand” button for pressing comments/questions.
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This meeting will be recorded
AIM 2: HOME REFERRALS
OUTCOMES AND
SUSTAINABILITY
JAVOSZIA STERLING, OUTREACH COORDINATOR
GOALS OF THIS WEBINAR

- Empower Focus Facilities to promote equitable care and better health for the entire ESRD population by increasing home referral rates and decreasing disparities
- Review Home Referrals Definition
- Share Educational Campaign Outcomes
- Sustainability

YOU HAVE THE OPPORTUNITY TO MAKE A DIFFERENCE!!!
A referred patient is one that has been referred for a home therapy modality **AND** has initiated training for the referred modality. CMS expectation is that a referral is a physician’s order written for training on a specific dialysis modality **AND** initiation of that training is the first visit to the appropriate training staff.

(Properly documented)
A referred patient is one that has been referred for a home therapy modality **AND** has initiated training for the referred modality (Means that a patient has initiated a one-on-one talk with an appropriate home dialysis staff member). Therefore, **initiation of that training is the first visit with the appropriate training staff** (means that if the home modality talk has been initiated - regardless of where this happened and of whether the patient decides to switch – that initiation needs to be documented as a “Yes” on the tool and the date of the encounter needs to be entered).
EDUCATIONAL CAMPAIGN OUTCOMES

- How did it go?
- What worked?
- What didn't work?
- How will you keep your discussion groups and education campaigns going?
SUSTAINABILITY

- S = Standardize
- U = Utilize
- S = Share
- T = Transparency
- A = Accountability
- I = Integration
- N = Never go Back
SUSTAINABILITY

- Sustainability Pre-test
- 2017 Home Referral FPR Sustainability Questionnaire
- Discussion Groups Sustainability Questionnaire
- Education Campaign Sustainability Questionnaire
- Sustainability Post-Test
- Sustainability Plan
1. Attestation and Polling for this webinar due July 13.
2. Sustainability Post Test due July 17.
4. Sustainability Plan due August 1.
5. September Data Collection Tool due August 31.
6. Wrap-up and Exit Webinar will be September 1, 2017.
   a) Any issues encountered during project (RCA, Discussion groups) should be added as an item for QAPI and addressed every month.
If no response received from facility, the facility will be placed on the CMS Watchlist, which will include:

- Report of non-compliance to corporate leaders (if applicable)
- Report of non-compliance with DSHS on monthly calls
- Report of non-compliance to CMS
Empower Focus Facilities to promote equitable care and better health for the entire ESRD population by increasing home referral rates and decreasing disparities.

- Review Home Referrals Definition
- Share Educational Campaign Outcomes
- Sustainability

Questions?
NETWORK RESOURCES

- Project Materials and Resources (Look for the Home logo)
  - [http://www.esrdnetwork.org](http://www.esrdnetwork.org)

- Getting Started
  - Our Network
  - Patients & Family
  - Professionals
  - Disaster Planning

- Our Mission and Vision
  - We support equitable patient- and family-centered quality dialysis and kidney transplant health care through patient services, education, quality improvement, and information management.

- Quality Improvement Activities (QIA)
  - We collaborate with healthcare providers, patients, and caregivers to design, implement, and execute projects to achieve better healthcare outcomes and processes by using quality improvement methods.

For
- Links
- Updated Timeline
- Webinar Info
- Slides
- Tools

Click here
Complete the webinar evaluation via survey monkey link providing your name, facility name, and 6-digit CMS certified facility number (CCN#). This will serve as record of your attendance (a project requirement) at today’s webinar.

Questions

- Home Referrals Project
  - Javoszia Sterling, jsterling@nw14.esrd.net, 469-916-3800

- Data Analysis
  - Aparna Biradar, abiradar@nw14.esrd.net, 469-916-3807

- CROWNWeb data entry
  - Jodi Rowland, jrowland@nw14.esrd.net, 469-916-3815

*Project lead*