HOME MODALITY
THINK HOME
WEBINAR 2
APRIL 4, 2019
2:00 PM CT

BETRICE WILLIAMS, OUTREACH COORDINATOR
OBJECTIVES

- Patient Engagement
- NCC LAN Best Practices
- Project Components
  - Interventions
- Wrap up

*Please utilize the chat window for questions*
PATIENT ENGAGEMENT
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Are you engaging your patients or going through the process to check a box?
PATIENT ENGAGEMENT

It’s time to administer the patient satisfaction survey.
PATIENT ENGAGEMENT- GROUP SHARING

- Do you have an FPR?
- What patient engagement activities have you done in your facility?
FPR PROGRESS

Monthly FPR Data

- January: 602 FPR
- February: 594 FPR
- March: 600 FPR

Total # of FPR
INTERVENTION PROJECT COMPONENTS

What patient engagement activities have you done in your facility?

End Stage Renal Disease Network of Texas

Life at Home Patient Engagement Calendar

- **January**
  - Home Modality Patient Engagement Question #1: did you make a list of questions to ask your doctor about home therapy?
  - January Take part in your life ask your doctor about home therapy IT'S YOUR life

- **February**
  - Home Modality Patient Engagement Question #2: Did you attend at least one home modality presentation?
  - February Participate in a home modality presentation Knowledge is POWER

- **March**
  - Home Modality Patient Engagement Question #3: Do you know about your treatment options?
  - March Ask your facility about different home modality treatments Myth Busters

- **April**
  - Home Modality Patient Engagement Question #4: Did you know about HHD and PD treatment?
  - April Did you know about HHD and PD treatment? You can travel!

- **May**
  - Home Modality Patient Engagement Question #5: Do you know the benefits of home therapy?
  - May Home Therapy Services Your facility is here to help!

- **June**
  - Home Modality Patient Engagement Question #6: Do you want to talk about home therapy?
  - June Plan ahead for emergency at home Be Safe!

- **July**
  - Home Modality Patient Engagement Question #7: Did you know about HHD and PD treatment?
  - July Did you know about HHD and PD treatment? What is best for you?

- **August**
  - Home Modality Patient Engagement Question #8: Do you know the benefits of home therapy?
  - August Home therapy is a great way to Stay Cool at Home!

- **September**
  - October Medicare Coverage Lets Talk!
  - September Stay warm at home Winter is coming!

- **October**
  - October Medicare Coverage Lets Talk!
  - October Save time with treatment with HHD/PD Time for Turkey!

- **November**
  - November Medicare Coverage Lets Talk!
  - November Medicare Coverage Lets Talk!

- **December**
  - November Medicare Coverage Lets Talk!
  - December Home Sweet Home Happy Holidays from Home

Did you get your home modality patient engagement handout this month?

If not, ask your facility staff or Facility Patient Representative (s) for more information on this month's topic.

This Calendar was created by ESRD Network of Texas FOR ESRD patients.

To file a grievance or for questions, contact Network 14 at 1-877-886-4485 (phone), 972-505-3319 (fax), info@nw14.esrd.net (email), 4091 McKinnon Rd, Suite 220, Dallas, TX 75244, or www.esrdnetwork.org
HOME QIA PATIENT ENGAGEMENT

**OPTION 1**
National Recognition Events

**OPTION 2**
Network’s Patient Engagement Calendar

**OPTION 3**
Facility’s Patient Engagement Plan
Patient Engagement Activities will be promoted through the recognition and involvement of nationally recognized patient days.

- World Kidney Day (March 14, 2019)
- Patient Experience Week (April 22-26, 2019)

Network 14 strongly encourages participation of facility patient representatives.
PE Activity: February-September 2019
- Network Calendar Activity
- Facility Planned Activity

Please remember to include your Facility Patient Representative(s)
The ESRD NCC Home LAN has three primary purposes.

1) The first is to improve information communication across care settings, with emphasis on communication between in-center dialysis centers and home dialysis centers to promote and support transition of care for ESRD patients.

2) The second is to promote and support communication internally between in-center and home modality staff to educate patients.

3) The third is to increase awareness of and ways to support the patient through training for a home modality.

Facility Responsibility

- Attend the ESRD NCC Home LAN every other month
- Share identified interventions to improve the Home modality rates from each LAN meeting with patients and staff.
Ask4pd- Explore Peritoneal Dialysis
Celebrate Poster: Decision to Dialyze at Home- ESRD NCC
Uncovering Myths About Home Dialysis-ESRD NCC
Know the Facts About Home Dialysis Choices- English and Spanish-ESRD NCC
10 Tips to Help You Become Active in Your Care!- ESRD NCC
Consider Your Dialysis Choices: Choosing the right option for you! English and Spanish- ESRD NCC
Home Dialysis Clinic Finder
Home Dialysis Central Types of Treatment
Home Modality Comparison Chart
Life Options Vascular Access for Hemodialysis
Home Dialysis Travel Tips
Home Hemodialysis
Daily Home Hemodialysis
Peritoneal Dialysis
DIALYSIS FACILITY’S BEST PRACTICES

Examples of Patient Education Material facilities have used to engage and educate patients.

- Using Consider Your Dialysis Choices- CCN 452786
- Clinic is considering becoming a transitional care start unit- CCN 672698
- Lobby Day with Kidney Care Advocate- CCN 672541 and CCN 452556
- Posters identifying different dialysis options –CCN 452626
- New patients start in a transitional bay to learn about home therapies- CCN 452689
Disparities can occur in many forms.
- What are your top 3 disparities at your facility?
- What is working well at your facility to address the disparity?
- Have you partnered with other facilities within your organization to adopt some of their best practices?
SUSTAINABILITY

- Sustain the improvements made during the project after the project has ended
  - Start early, at the beginning of the project with the end goal in mind - Due 8/29/19
  - Use SUSTAIN mnemonic to remember the seven steps of sustainability
  - Complete and submit a Sustainability Plan for each project to Network toward end of project
- Role of organizational culture and leadership in successful sustainability activities
We have added home resources to our website throughout the project.

Home Referrals

The ESRD Network of Texas has been directed by the Centers for Medicare and Medicaid Services (CMS) to collaborate with 30% of the outpatient dialysis facilities within the state of Texas and to support facility efforts to increase home referrals by 2 percentage points. Network 14 is aimed at developing and implementing a quality improvement project utilizing home dialysis data in order to improve referral rates for home modalities with an emphasis in reducing disparities.

Network Project Lead:
Betrice Williams, Outreach Coordinator

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For resources please click here
NEXT STEPS

- Implement Best practices
- Continue Patient Engagement Activity and report activities
- Complete Mid-Project Survey in May- link on project page
- Data Collection Tool (you do not have to complete the Data 7 Steps Survey Monkey or Excel documents, but your facility is encouraged to use the 7 Steps Excel internally to account for all efforts made at each step)
- Complete Webinar 2 Attestation and Polling- link on home project page
WEBINAR EVALUATION & QUESTIONS

Questions?

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