



# Patient Newsletter Feedback Fall 2019

What do you think?

At ESRD Network of Texas we support equitable patient- and family-centered quality dialysis and kidney transplant health care through patient services, education, quality improvement, and information management. We're committed to monitoring the quality of the services and resources we provide, as part of an ongoing improvement process. We would appreciate your feedback on our services. You can either complete the survey on line or fax back to the ESRD Network of Texas at 972-503-3219.(All submissions are anonymous.)

1 Did you find the information in this newsletter useful?

Very  Somewhat  Not very

2 How did you receive your copy of the patient Newsletter?

Dialysis unit staff  Located in the lobby or waiting area  
 Facility Patient Representative (FPR)  ESRD Website  
 Through another patient or family member

3 Do you need more information on:

<input type="checkbox"/> Different ways to receive dialysis	<input type="checkbox"/> How to prevent infections
<input type="checkbox"/> Diet	<input type="checkbox"/> How to become a facility patient representative (FPR)
<input type="checkbox"/> Medicare Part D (coverage of some medications)	<input type="checkbox"/> Vaccination information
<input type="checkbox"/> Disaster Readiness	<input type="checkbox"/> Quality of Care
<input type="checkbox"/> Advanced Directives for the End of Life Care	

4 Which social media platforms do you use? (Select all that apply)

- |  |  |
|--|--|
| <input type="checkbox"/> Facebook  | <input type="checkbox"/> SnapChat                  |
| <input type="checkbox"/> Twitter - Follow us on Twitter @ESRDNetworkofTX | <input type="checkbox"/> Pinterest                 |
| <input type="checkbox"/> Blogs   | <input type="checkbox"/> LinkedIn                  |
| <input type="checkbox"/> Instagram                                       | <input type="checkbox"/> I do not use social media |
| <input type="checkbox"/> Other (please specify)                          |  |

5 Did you know ESRD Network of Texas (Network 14) is on social media (I.e. Twitter and LinkedIn) to provide more information about kidney disease and upcoming events?

- YES  NO
- If YES please specify which social media you follow us on.

6 Do you know that you can find information and resources to assist you with kidney disease on the ESRD Network of Texas website? ([www.esrdnetwork.org](http://www.esrdnetwork.org))

- Yes  No

7 What is your highest level of education? Check only one.

(This question is optional)

- |   |  |
|---|--|
| <input type="radio"/> Less than 8th grade completed | <input type="radio"/> High School Graduate   |
| <input type="radio"/> 8th grade completed           | <input type="radio"/> Completed some College |
| <input type="radio"/> Completed some High School    | <input type="radio"/> College Graduate       |

8 If you have any suggestions regarding how the ESRD Network of Texas could improve the services we provide to you, please write them below.