



# The End Stage Renal Disease Network of Texas, Inc.

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A Division of Alliant Health Solutions

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## Example of Patient-Centered Documentation for Bed Bug Cases

### Social Work Progress Notes:

Date and time of Note:

Spoke with patient today during treatment along with Director of Nursing regarding involuntary discharge due to bringing bed bugs into the clinic. Director of Nursing informed patient he was being discharged from our unit effective today and he can seek treatment at hospital emergency departments if he cannot find an accepting unit. Patient provided with the discharge letter and list of dialysis facilities in the area which he can contact. If they are willing to accept him, he needs to contact that clinic's social worker. Medical records will be faxed to the accepting clinic. Patient voiced understanding of this information. The patient did not report any other questions at this time.

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Date and time of Note:

Spoke to staff, [name], at Adult Protective Services (APS) at [phone number] who stated that patient does not qualify for their services as he is not older than 65 or unable to perform activities of daily living or part of a Medicaid waiver program. Per [name] APS, the landlord of the patient reported they are working on the bed bug issue. The patient was provided resources regarding bed bugs, but APS cannot assist financially as the patient does not qualify for their services. This social worker updated administration regarding this concern. This social worker will continue to follow up and assist as needed. Clinical coordinator, [name], is involved in the process as well.

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Date and time of Note:

Nursing staff reported seeing another bed bug. Another report made to Adult Protective Services (APS) on [date], confirmation number is XXXXXXXX. This social worker updated administration regarding this concern. This social worker will continue to follow up and assist as needed. Clinical coordinator, [name], is involved in the process as well.

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Date and time of Note:

Alert and oriented.

Psychosocially stable. No needs identified.

Further comments:

The patient declined to attend plan of care meeting. The patient is currently treating his home for bed bugs and is abiding by policy at the dialysis unit. The patient does not report any anxiety or depression at this time. Adult Protective Services (APS) report made due to patient request to help with resources for bed bugs. The patient does not report any other issue at this time. The patient continues to drive himself to treatment. This Social worker will continue to follow up and assist as needed. Clinical coordinator, [name], is involved in the process as well.

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Date and time of Note:

Staff reported patient has bed bugs. Clinic staff and Charge Nurse spoke with patient today after treatment in the exam room. The patient reported he is trying to get rid of bed bugs at his home on his couch. Patient informed about our policy by Charge Nurse regarding changing into a hospital gown when he comes to clinic and that his dialysis chair will be covered in plastic. Patient voiced understanding of this information. Patient provided with bed bug exterminators in the area as well as do-it-yourself treatments. The patient also reported he would like an APS report to help with his bed bug issue. Submitted APS report online on [date], confirmation number XXXXXX. The patient did not report any other questions or concerns at this time. This social worker will continue to follow up and assist as needed. Clinical coordinator, [name], is involved in the process as well.

#### **Post-dialysis Progress Notes:**

Date and time of Note:

After treatment, patient changed out of hospital gown back into clothing stored in exam room. Patient's chair disinfected, covered in new plastic and taken to the backroom for storage. A new cleaned chair placed in the spot where patient chair resided. Patient departed at EDW, vitals stable. Pt advised monitoring fluid intake.

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#### **Comprehensive Interdisciplinary Patient Assessment and Plan of Care:**

Reason for Assessment

Initial

90 day

Annual (stable patients)

Plan of Care (unstable due to bed bugs found on patient)

#### Plan

Patient to attend all scheduled HD treatments and change into a hospital gown before treatment –place clothes into a bag to be held in a private location [or whatever your clinic policy might be].

#### Timeline

Until the issue of bedbugs is resolved.