



The End Stage Renal Disease Network Of Texas, Inc.

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Disclaimer : This list of ICH CAHPS vendors is being made available to Dialysis facilities as a resource for informational purposes only. We do not recommend any particular ICH CAHPS vendor and we are not verifying information.

In Center Hemodialysis Consumer Assessment of Healthcare Providers and Systems (ICH CAHPS) Vendors and Contact Information:

NRAA Preferred Vendors for the ICH CAHPS Survey are :

- **Research & Marketing Strategies, Inc.**
15 East Genesee Street, Suite 210
Baldwinsville, NY 13027 |
Contact : Paul Dybas
Phone: 315.635.9802
Fax: 315.720.1159
E-mail: PaulD@rmsresults.com
<http://www.rmsresults.com/index.php?page=rms-healthcare>
- **DSS Research**
4150 International Plaza, Suite 900
Fort Worth, TX 76109
Contact : Jennifer Todd, Account Executive
Phone : 817.665.7048 Direct | 800.989.5150 Main
Fax : 817.665.7001
E-mail: jtodd@dssresearch.com
<http://www.dssresearch.com/Solutions/IndustryProgramsSolutionsGroup/cahps/ichcahps.aspx>
- **Morpace, Inc**
31700 Middlebelt
Farmington Hills, MI 48334
Contact : Mary Kay Jordan, Vice President
Phone : 770.963.9737
Fax : 248.737.5326
E-mail: mkjordan@morpace.com
<http://www.morpace.com/hc-renal-cahps.html>
- **Ipsos Synovate**
Contact : Jan Hodes, Senior Vice President
Phone : 678.896.3729
E-mail: jan.hodes@ipsos.com
<http://www.ipsos-na.com/research/public-affairs/in-center-hemodialysis-ich-cahps/>

- **Center for Study Services (CSS)**
1625 K Street NW, 8th Floor
Washington, DC 20006
Phone: 202.347.9612
Fax: 202.347.4000
E-mail: questions@cssresearch.org
<http://www.cssresearch.org/ichcahps.cfm>

Other ICH CAHPS Vendors

- **Avatar**
Orlando Corporate Center
1000 Primera Blvd Ste. 3144
Lake Mary, FL 32746
Contact : Kelly Benning, Sales Executive
Phone : 800.282.8274 Ext 1520
E-mail: kbenning@avatar-intl.com
<http://www.avatar-intl.com/ich-cahps.cfm>
- **National Research Corporation Picker (NRC Picker)**
1245 Q St.
Lincoln, NE 68508
Contact : Skylar Hinrichs, Business Development Manager
Phone : 800.388.4264 | 402.475.2525
Fax: 402.475.9061
E-mail: shinrichs@nationalresearch.com
<http://www.nationalresearch.com/products-and-solutions/cahps/ichcahps>
- **Press Ganey Associates, Inc**
CORPORATE HEADQUARTERS
404 Columbia Place
South Bend, IN 46601
Contact : Jay Duval, Regional Manager
Phone : 866.922.7072 office
Fax : 866.455.1174
E-mail: JDuval@pressganey.com
<http://www.pressganey.com/researchResources/governmentInitiatives/ICHCAHPS.aspx>
- **Fields Research, Inc.**
3814 West Street
Cincinnati OH 45227
Contact : Ken Fields, President
Phone : 513.821.6266
Fax : 513.679.5300
E-mail: Ken@FieldsResearch.Com
<https://www.fieldsresearch.com/ich/>