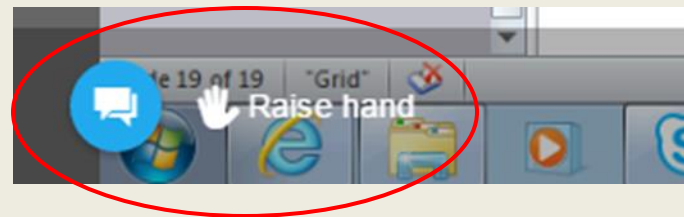
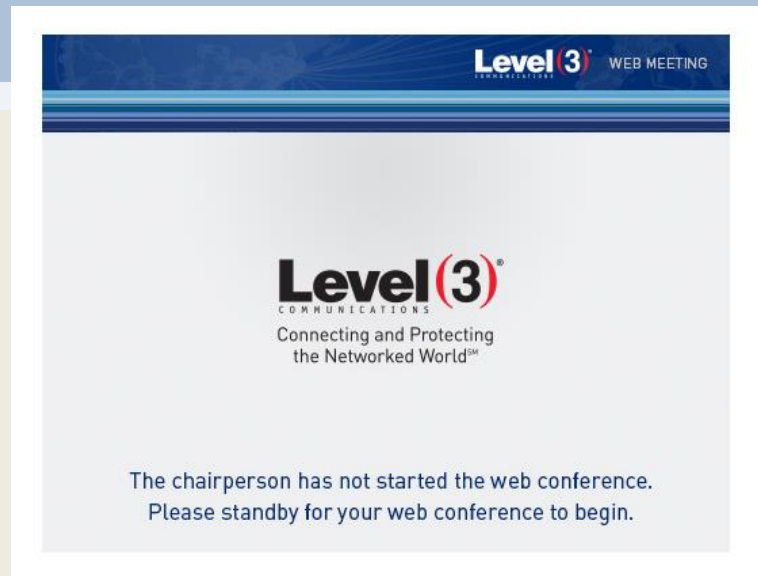


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***WELCOME: THE WEBINAR WILL
BEGIN SHORTLY...***

PARTICIPANT: ONCE YOU'VE LOGGED IN

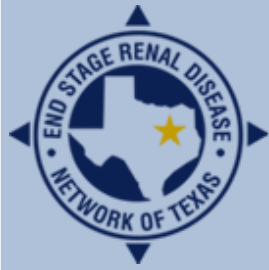
- If the webinar hasn't began yet you will see this screen.
 - If it has you will see the first slide or the presenter's slide deck.
- There is a Chat panel in the bottom left hand corner of your screen. Click the talk boxes to post a comment/question. Click the "raise hand" button for pressing comments/questions.



HOUSEKEEPING

- **Call in on your phone:**
 - **1-800-747-5150**
 - **Access Code 5375787**
- **You will be on mute until the end of the webinar/recording. You can post comments to the chat window and questions will be answered at the end of the webinar.**
- **This meeting will be recorded**





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HOME REFERRALS

THINK HOME

WEBINAR 2

MAY 10, 2018

2:00 PM CT

JAVOSZIA STERLING, QI ANALYST

OBJECTIVES

- Project Progress
- Patient Engagement- group sharing
- NCC LAN Best Practices + group sharing
- Project Components
 - Interventions
- Wrap up

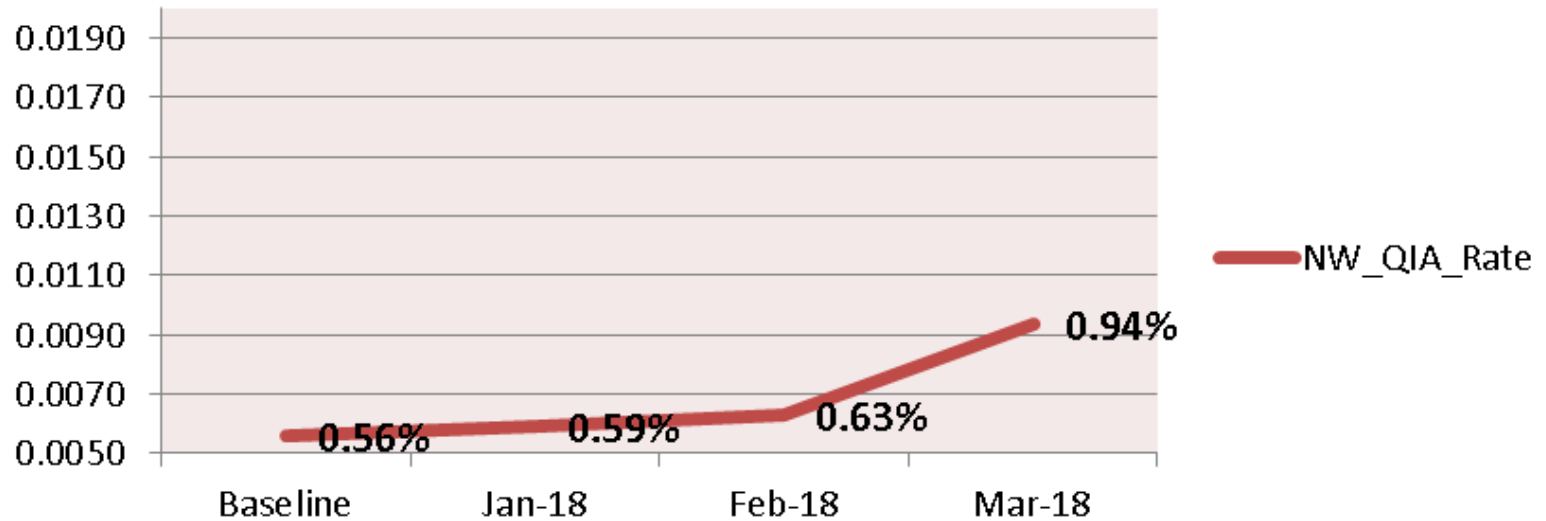
Please utilize the chat window for questions



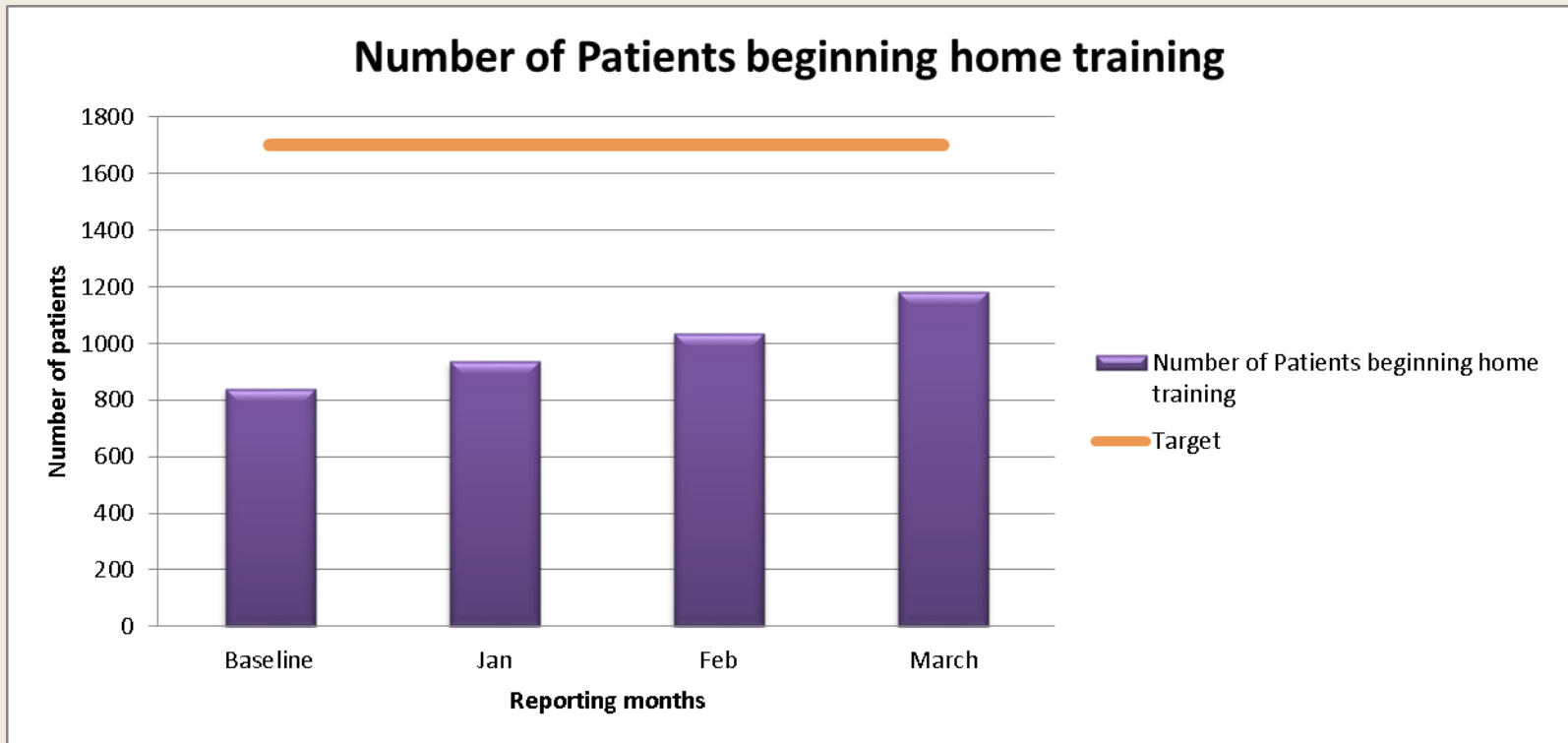
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PROJECT PROGRESS

NW 14 HT Project Facility Rate



PROJECT PROGRESS



HOME QIA PATIENT ENGAGEMENT

OPTION 1

Patient Engagement



National
Recognition
Events

OPTION 2



Network's
Patient
Engagement
Calendar

OPTION 3



Facility's
Patient
Engagement
Plan



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HOME QIA PATIENT ENGAGEMENT ACTIVITY

OPTION 1



National Recognition Events

- Patient Engagement Activities will be promoted through the recognition and involvement of nationally recognized patient days.
 - World Kidney Day (March 8, 2018)
 - Patient Experience Week (April 23-27, 2018)

(Network 14 strongly encourages participation of facility patient representatives)

HOME QIA PATIENT ENGAGEMENT ACTIVITY

OPTION 2

	JANUARY	FEBRUARY	MARCH
January Patient Engagement Goal: You make a list of questions to ask your doctor at your next visit.	JANUARY Take part in your care It's YOUR life!	FEBRUARY Plan ahead for emergencies Be ready!	MARCH Attend a patient and family group meeting at your facility Build your family connection!
February Patient Engagement Goal: You attend a meeting with your doctor, nursing staff, and dietitian.	FEBRUARY Get to know your Care Team They are here for YOU!	MAY Learn about patient responsibilities Do your job as a patient!	JUNE Participate in your Plan of Care meetings Nothing about me without me!
March Patient Engagement Goal: You know about the end-stage renal disease program meeting at your facility.	JULY Learn about different dialysis treatments Know your options!	AUGUST Check your vascular access It's your lifeline!	SEPTEMBER Get your immunizations Protect your health!
April Patient Engagement Goal: You know who your facility's Patient Representative is!	OCTOBER Know the 8 tips to prevent dialysis infections Stop germs!	NOVEMBER Take care of your emotional health What's on your mind?	DECEMBER Plan for end of life All of us need to share our wishes!

Network's Patient Engagement Calendar

- PE Activity: **March 2018**
 - Network Calendar Activity
 - Facility Planned Activity

- PE Activity: **April 2018**
 - Network Calendar Activity
 - Facility Planned Activity

- PE Activity: **June 2018**
 - Network Calendar Activity
 - Facility Planned Activity

- PE Activity: **July 2018**
 - Network Calendar Activity
 - Facility Planned Activity



PATIENT ENGAGEMENT- GROUP SHARING

- Do you have an FPR?
- What PE activities have you done in your facility?





NCC HOME DIALYSIS LEARNING AND ACTION NETWORK (LAN)

- **The ESRD NCC Home LAN has three primary purposes.**
 - The first is to improve information communication across care settings, with emphasis on communication between in-center dialysis centers and home dialysis centers to promote and support transition of care for ESRD patients.
 - The second is to promote and support communication internally between in-center and home modality staff to educate patients.
 - The third is to increase awareness of and ways to support the patient through training for a home modality.
- **Facility Responsibility**
 - Attend the ESRD NCC Home LAN every other month
 - Share identified interventions to improve the Home modality rates from each LAN meeting with patients and staff



NCC LAN BEST PRACTICES + OTHER RESOURCES

[Patient Assessment](#)

[Checklist for Promoting Peritoneal Dialysis](#)

[My Life, My Dialysis Choice](#)

[Life Options](#)

[MATCH-D Tool](#)

[The home modality comparison tool](#)

[A peritoneal fact sheet](#)

[Home hemodialysis fact sheet](#)



SUSTAINABILITY

SUSTAIN

STANDARDIZE

UTILIZE

SHARE

TRANSPARENCY

ACCOUNTABILITY

INTEGRATION

NEVER GO BACK

- Sustain the improvements made during the project after the project has ended
 - Start early, at the beginning of the project with the end goal in mind
 - Use SUSTAIN mnemonic to remember the seven steps of sustainability
 - Complete and submit a Sustainability Plan for each project to Network toward end of project
- Role of organizational culture and leadership in successful sustainability activities



ADDITIONAL RESOURCES FOR FACILITIES

- We will be adding home resources to our website through the project

Home Referrals QIA

Network 14 AIM 2 QIA is aimed at developing and implementing a quality improvement project utilizing home dialysis data in order to improve referral rates for home modalities with an emphasis in reducing disparities.

Network Project Lead:

Quality Improvement Department

For resources please click [here](#)



Home logo

NEXT STEPS

- Implement Best practices
- Begin Patient Engagement Activity
- Complete Mid-Project Survey- link on project page
- Complete Webinar 2 Attestation and Polling- link on project page



WEBINAR EVALUATION & QUESTIONS

Questions?

Home Referrals Project Lead

Javoszia Sterling, QI Analyst

JSterling@nw14.esrd.net 469-916-3800

