



# Net Link



## Stay Connected with Network 14!

April 2007

Keep up with what's *new*, what's *due* & what's *upcoming*

End Stage Renal Disease Network of Texas, Inc. (#14)

4040 McEwen, Suite 350 Dallas, Texas 75244 ♦ 972-503-3215 phone ♦ 972-503-3219 fax ♦ [www.esrdnetwork.org](http://www.esrdnetwork.org)



### PLEASE POST FOR ALL STAFF! Important information from Network 14

The Texas ESRD Emergency Coalition (TEEC) will be conducting Mock Drills for the state of Texas during the Month of May and June to prepare the ESRD community for the upcoming Hurricane season. Information will be sent through EMSsystem for all facilities to post and participate in these drills.

**The next coalition meeting will be held on April 30 in Austin.** Please email Geli Brown at [gbrown@nw14.esrd.net](mailto:gbrown@nw14.esrd.net) for more information about TEEC or the upcoming drills.

**211 Open Enrollment** for the ESRD community will begin in April 2007. As part of the state-wide preparedness plan, **211 Texas will begin enrolling special needs patients that would require assistance during an evacuation or emergency event.** Please assist your patients with enrollment for this service. Please post the attached flyer in your facilities and make additional copies for patients to take with them.



**Be on the Lookout for the next Professional Newsletter in April 2007!**

### How to Open a New Facility in Texas:

To download a copy of the application form needed, log on to our website [www.esrdnetwork.org](http://www.esrdnetwork.org) ⇒ Professionals. ⇒ Facility Information, ⇒ Who To Contact To Open A New Dialysis Facility.

Complete the form and email the completed form to [dodaniel@nw14.esrd.net](mailto:dodaniel@nw14.esrd.net) or print a copy and fax it to the Network at 972-503-3219.

**\* Please note and plan accordingly the processing of these forms takes approximately 6 weeks. Due to the high volume of requests there are no exceptions to this time frame.**

### Diffusing Explosive Situations in the Dialysis Clinic

1. BE EMPATHIC. Try not to be judgmental of patient's feelings; feelings are real even if they are not based on reality.
2. CLARIFY MESSAGES. Listen to what is being said. Ask reflective questions, use both silence and mirroring.
3. RESPECT PERSONAL SPACE. Stand at least 1 ½ to 3 feet from acting out patient. Encroaching on personal space tends to arouse & escalate.

For more information regarding the suggestions listed above contact the Patient Services Coordinator at Network 14 at 972-503-3215.



# Network 14 April 2007 Calendar



Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9 March Pars Due EMSystem Update Due	10 Non-LDO Data Due	11-14 NKF Clinical Meetings: April 10-14 in Orlando, Fl.			
15	16	17	18	19	20 Missing Forms Due	21
22	23 ANNA National Symposium in Dallas, Tx	24	25 Administrative Professionals Day Administrative Professionals Day	26	27	28
29	30 Missing Forms Sent TEEC meeting					

Be sure to use our website for 2728-2746 information,, PAR templates and Instructions. Go to: <http://www.esrdnetwork.org/>

# 211 Open Enrollment



Finding Help In Texas



- **Patient Enrollment is NOW**
- **Call 211 and enroll yourself or ask your social worker to assist you**
- **Be Prepared for Emergencies**
- **Need help with shelters, disaster relief or counseling**
- **Enroll today don't delay.....**

Have you added your name to the list? April is early enrollment for the ESRD community with 211. As part of the state wide emergency preparedness plan, 211 will begin registering ESRD patients during the month of April for emergency assistance in case of an evacuation or other emergency. This enrollment is for ESRD patients that would require assistance during an emergency or evacuation with transportation or shelter. For more information call 211 or visit [www.211texas.org](http://www.211texas.org) or contact TEEC through the Network website at [www.esrdnetwork.org](http://www.esrdnetwork.org).

**T.E.E.C.**

**[www.texasemergencyesrd.com](http://www.texasemergencyesrd.com)**

**866-407-ESRD**