



Net Link



Stay Connected with Network 14!

Keep up with what's *new*, what's *due* & what's *upcoming*

August 2007



PLEASE POST FOR ALL STAFF! Important Information From Network 14

From the Network Staff

Need an updated Texas ESRD facility roster? Did you know that you could download one from our website? Just go to www.esrdnetwork.org, click on "professionals", "facility information", "locate dialysis facilities", and finally click on "Texas dialysis facilities printable list" (MS Excel format). It's that easy and quick.

REMINDER!

Don't forget **EMSystem updates**. Status updates on EMSystem are due by the **8th of every month**. Please make sure you log on and verify your status, also verify that you have listed at least two (2) emergency contacts for your facility with after hour information. If you have questions or still require assistance with accessing your facility, please contact Geli Brown at 972-503-3215.

Have You Heard?

Regional Bowling Tournaments are coming to your area! The Patient Advisory Committee (PAC) have begun their 1st Annual Regional Bowling Tournaments to increase community awareness of chronic kidney disease. The first place winner from each regional tournament will compete for the title of "Ultimate Kidney Fighter" in Texas. The next tournaments are scheduled for **August 25 at Whitewood Lanes in Lubbock and September 23 at Don Carter CityView in Fort Worth**. For more information please visit our website under "What's New" or contact Geli Brown at the Network office.

Decreasing Dialysis Patient-Provider Conflict

"Six Steps to Resolving Conflict"

Step 1: Share your feelings

Focus on describing how you feel about the situation or the other person's behavior.

Step 2: Define the problem.

Each person needs to state the problem from his or her own point of view.

Step 3: Explore options. Look for possible solutions to the problems of both parties.

Consult with each other. Don't dictate.

Step 4: Select and negotiate one option to work on.

Both people must agree that the chosen solution is worthwhile.

Step 5: Take action

The conflict cannot be resolved unless you put the plan into action.

Step 6: Get feedback.

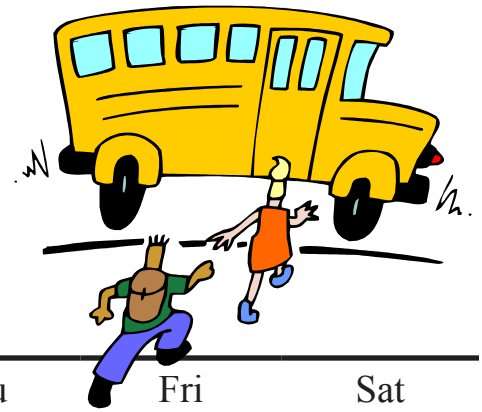
Make sure the plan is working and both parties are still comfortable.

Adopted from the "Decreasing Patient Provider Conflict" (DPC) Manual.

Please free to contact John Q. Gowan, LMSW at the Network with any questions or to schedule DPC training at your facility. jgowan@nw14.esrd.net or 972-503-3215.



Network 14 August 2007 Calendar



Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	1	2	3	4
Compliance Sent out (Jan-June 2007)						
5	6	7	8	9	10	11
		*EMSystem update due *July PARS Due			Fistula First July data Deadline	
12	13	14	15	16	17	18
19	20	21	22	23	24	25
					*Missing Forms Due	Cynthia M. Hays Memorial Bowling tournament in Lubbock
26	27	28	29	30	31	
				*Missing Forms Sent		

Please be sure to use event 6C for patients who are INVOLUNTARILY dismissed because of : Verbal/written threat or abuse, property damage/threat or physical harm/threat. Consult with the Network before using this event.