

Gain a Web of Knowledge with MARC in 2012

WEBINAR SERIES

Presented by
Mid-Atlantic Renal Coalition

Course Description

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In 2012, the Mid-Atlantic Renal Coalition will host a series of educational webinars, which will replace the Back to School workshops offered in years past. The 2012 series will consist of eight 1-hour webinars, most of which will be conducted during lunchtime. Registration is \$25 per facility with one CE credit available for each participant.

Target Audience

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These courses are appropriate for all dialysis facility staff (nurses, technicians, social workers, etc.) who wish to expand their knowledge.

Managing Conflict in Your Dialysis Center

Presenter: Mark Meier, MSW, LICSW

Tuesday, January 31, 2012
12:30 PM — 1:30 PM EST

Course Objectives:

- Review the patient, staff, and environmental factors that make dialysis clinics prone to conflict.
- Discuss and integrate conflict resolution strategies to reduce conflict.
- Review protocols for managing violence in healthcare.

Continuing Education Credit **1 contact hour**

Nurses and Technicians

This activity has been submitted to the American Nephrology Nurses' Association (ANNA) for approval to award contact hours. ANNA is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Social Workers

The Maryland State Board of Social Work Examiners certifies that this program meets the criteria for 1 credit hour of Category I continuing education credit for social workers.

SEE NEXT PAGE FOR REGISTRATION INFORMATION

Registration Form

Each course is open to all who are interested. Please complete the form below and fax or mail it with payment to the Mid-Atlantic Renal Coalition by 5:00 p.m. on January 23, 2012. **Detailed call instructions, webinar information, evaluations, and CE request forms will be sent via e-mail or fax after the registration and payment have both been processed.**

Cancellations: Registrations may be canceled on or before the registration deadline for a full refund. Fees are non-refundable after January 23, however a substitute may attend if the registrant is unable to attend.

Payment: Registrations will not be accepted without full payment. Corporate checks sent under separate cover should arrive with a copy of this registration form. You are not registered until both the registration form and the payment have been received

Questions? Contact Kelly Thompson at 804.320.0004 or kthompson@nw5.esrd.net.

Limit 1 phone line per facility. The registration fee is \$25 per facility.

Registration Information (please PRINT clearly)

Facility Name: _____

Provider Number: _____

Number Participating from Facility: _____

Registrant Name*: _____

**This person will receive call instructions, webinar information, evaluations, and CE request forms for the entire group.*

Phone: (____) _____ Fax: (____) _____ E-mail: _____

How would you like to receive the call instructions, webinar information, evaluations, and CE request forms (if applicable)? Fax E-mail

Payment Information

Payment Method: Check (payable to "MARC") Visa Mastercard Discover AMEX

Card No.: _____ Exp. Date: _____

Cardholder Name (print): _____ Security Code: _____

Billing Address (no P.O. Box): _____

City: _____ State: _____ Zip: _____

By signing below, the cardholder authorizes the Mid-Atlantic Renal Coalition ("MARC") to charge his/her credit card for the amount indicated above. The cardholder agrees to reimburse MARC for any fees associated with challenged/disputed transactions that are resolved in favor of the merchant (MARC).

SIGNATURE: _____

MAIL or FAX this form with payment to the Mid-Atlantic Renal Coalition office

MAIL: 300 Arboretum Place, Ste 310, Richmond, VA 23236

FAX: 804.320.5918